

Medicaid Advisory Committee

401 S. Clinton
1st Floor Video Conference Room
Chicago, Illinois

And

201 South Grand Avenue East
3rd Floor Video-conference Room
Springfield, Illinois

June 12, 2015
10 a.m. - 12 p.m.

Agenda

- I. Call to Order
- II. Introductions
- III. Enrollment Status Report
- IV. New Business
 - a. Budget and Legislative updates
 - b. Website updates
 - c. Subcommittee charge
 - d. Topic for August meeting
- V. Old Business
 - a. Phone Participation
- VI. Subcommittee Reports
 - a. Public Education Subcommittee Report
 - b. Care Coordination Subcommittee Report
- VII. Approval of April, 2015 Meeting Minutes
- VIII. Other Business
- IX. Adjournment

Illinois Department of Healthcare and Family Services

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MAC Members Present

Karen Brach, BCBSIL
Kelly Carter, IPHCA
Kathy Chan, Chair, Cook County Health and Hospital System
Mary Driscoll, IDPH ex-officio
Susan Gordon, Lurie
Jan Grimes, IHHC
Judy King
Janine Lewis, EverThrive Illinois
Howard Peters, Co-chair
Edward Pont, Illinois Chapter American Academy Pediatrics
John Shlofrock, Barton Management
Alvia Siddiqi for Renee Poole
David Vinkler, Molina

MAC Members Absent

Andrea Kovach, Sargent Shriver national Center on Poverty Law
Tyler McHaley
Karen Moredock, Illinois Department of Children and Family Services, ex-officio (interim)
Glendean Sisk, Illinois Department of Human Services, ex-officio
Sue Vega, Alivio Medical Center

HFS Staff Present

Theresa Eagleson
Arvind Goyal
Teresa Hursey
Director Felicia F. Norwood
Bridgett Stone
Michael Taylor
John Hoffman

Interested Parties

Timothy Abercrombie, Thresholds/ NAMO
Lisa Arndt, Molina
Sherie Arriazola, TASC
Lindsey Artola, IlliniCare
Chris Beal, Otsuka
Eric Boklage, Medical Home Network
Judy Bowlby, Liberty
Molly Braun, Fresenius Medical Care
Terry Carmichael, CBHA
Anna Carvalho, LaRabida
Carrie Chapman, LAF
Ellyn Chin, Loyola
Geri Clark, DCSS
Scott Crawford, Civic Federation
John Croce, Humana

Elyse Cutler, Sage Health Strategy
Paula Dillen, Illinois Hospital Association
David Doubek, Doubek Medical
Tom Erickson, BMS
Andrew Fairgrieve, HMA
Maura Flanary, Shield Healthcare
Denise Gaines, SEIU
Ramon Gardenhire, AIDS Foundation of Chicago
Judith Geithner, Illinois Partners for Human Service
Polina Gorodinsky, UI Health
Jill Hayden, BCBSIL
Daniel Heckman, Great Lakes Med Eq
Bobby Hilliard, Harmony
Franchella Holland, Advocate
Nadeen Israel, EverThrive Illinois

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John Jansa, WKG Advisory
Bill Jensen, iCare
Sara Jones, Meridian
Vince Keenan, IAFP
Jim Kiamos, FHN
Margaret Kirkegaard, HMA
Dave Koch, VNA Health Care
Keith Kudla, FHN
Philippe Largent, Consultant
Theresa Larsen, HSAG
Robynn Leidig, IDPH
Carol Leonard, DentaQuest
David Livingston, Meridian
Neidi Mack, Auden Network, Great Lakes HME
Jim McNamara, Viiv Healthcare
Emily Miller, IARF
Laura Minzer, Cigna
Jill Misra, Together4Health
Karen Moredock, DCFS
Phil Mortis, Gilead
James O'Leary, Beacon Health Options
Brian O'Sullivan, MHCC
Lauren Pashayan, LOLLAF
Matt Peterson, Home Products Healthcare,
Great Lakes HME

Melissa Picciola, Equip for Equality
Jennie Pinkwater, Illinois Chapter, AAP
Julie Piriano, Great Lakes HME Association
Regina Porter, Next Level Health Partners
Sharon Post, HMPRG
Luvia Quinones, ICIRR
Dan Rabbitt, Heartland Alliance
Ken Ryan, ISMS
Mary K. Schou, Cigna HealthSpring
Ralph Schubert, IPHA
Karen Shablin, Optum
Tim Smith, MPAG
Jacquelyn Smith, Next Level Health Partners
Meryl Sosa, Illinois Psychiatric Society
Alison Stevens, LAF
Anita Steward, MD, BCBSIL
Chet Stroyny, 3M
Mikal Sutton, Cigna HealthSpring
Taylor Swanson, iCare
Kai Tao
Brittney Ward, Primo Center
Erin Weir, Age Options
Matt Werner, M Werner Consulting
Tom Wilson, Access Living
Linnea Windel, VNA Health Care

Meeting Minutes

- I. The regular bi-monthly meeting of the Medicaid Advisory Committee was called to order April 17, 2015 at 10:04 a.m. by chair Kathy Chan, co-chair Howard Peters was in attendance as well. A quorum was established.
- II. **Introductions:** MAC members were introduced in Chicago and Springfield. Director Norwood introduced Teresa Hursey as the new Deputy Administrator for Medical Programs, and informed the committee that Theresa Eagleson is again assisting Medical Programs.
- III. **Enrollment Status Report:** Theresa Eagleson presented Medicaid enrollment updates. As of April 15, current Medicaid enrollment stands at 3.3 million; of those, 1.8 million (58%) of Medicaid clients are in care coordination. Of those in care coordination, 75% are enrolled in an MCO or MCCN, with 25% in an ACE or CCE.

Discussion followed regarding the total number of ACA adults enrolled, which was reported at 626,000, and accessibility of data on client race, ethnicity, and primary language, as well as the process of a managed care client changing a managed care plan for cause. A request

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was made to share information at a future meeting about reasons clients may change plans, how many of these requests are made (and the reason), and the number of requests granted.

IV. New Business

a. Budget and Legislative updates: Director Norwood noted that HFS presented its budget Senate and House appropriations committees, and the department is continuing to work through the budget changes for FY 16, meeting with stakeholders during the process.

HFS has reached an agreement with Advocate ACE in moving toward an MCCN starting January 1, 2016. HFS is working closely with the other ACE and CCE plans to develop an approach under the FY 16 budget. Discussion followed regarding the FY 15 budget, as well as the availability of a layout of proposed eliminations in the FY16 budget and the rationale for the eliminations. Pharmacy coverage and copayments in different managed care plans and fee-for-service were discussed.

b. Committee Appointments: It was noted that 7 members of the MAC have membership terms which have expired, and new appointments should be expected by the June 12 meeting. Director Norwood thanked Susan Hayes Gordon, John Schlofrock, Dr. Edward Pont, Dr. Judy King, Andrea Kovach, Sue Vega, and Dr. Renee Poole for their years of service to the committee. Those interested in pursuing an appointment were recommended to contact Bridgett Stone at the HFS.

c. Topics/tasks for future meetings: Topics for future meetings were discussed, including the utilization of the MAC and its subcommittees to address issues such as improving the health literacy of managed care clients, website upgrades and enhancements, as well as addressing health disparities in Illinois. Website updates were targeted as the topic for the June meeting. It was additionally recognized that the bylaws of the MAC require discussion of the charge of the MAC subcommittees at its June meeting.

V. Old Business

a. Approval of November, 2014 minutes: Howard Peters made a motion to approve the November meeting minutes; this motion was duly seconded. Amendments to the minutes were proposed, but voted down. Parliamentary ability to amend the minutes at

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a future date with a 2/3rd vote of the committee to reconsider was recognized if errors were later confirmed. Committee members then voted 10-2 to approve the minutes.

- b. **Future meeting dates for 2015: June 12, August 14, October 9, December 11** were discussed and approved.
- c. **Phone Participation:** Judy King made a motion to allow members of the general public as well as committee members to participate in MAC meetings by phone. This motion was seconded by a committee member, and discussion followed. This motion was tabled by a unanimous vote until the June meeting to allow for further investigation into the technology capability of HFS.

VI. Subcommittee Reports

- a. **Public Education Subcommittee Report:** John Jansa reported on the most recent meeting of the Public Ed Subcommittee, which he had chaired, substituting for regular subcommittee chair, Kathy Chan.
- b. **Care Coordination Subcommittee Report:** Edward Pont reported on the most recent care coordination meeting, which he chaired.

VII. **Approval of February, 2015 Meeting Minutes:** Susan Hayes Gordon made a motion to approve the February minutes; duly seconded, with all committee members voting to approve the minutes.

VIII. **Other Business:** The floor was opened to committee members, no issues were raised. The floor was then opened to members of the public. Discussion centered on: 1.) HFS' involvement with the Drug Utilization Review Board; 2.) Fiscal recommendations for Durable Medical Equipment (DME); 3.) Expected long-term outcomes from the FY15 and FY16 budget reductions. HFS will address these items at future MAC meetings

IX. **Adjournment:** A motion was made by Howard Peters to adjourn the meeting, duly seconded and voted without objection by the committee. The meeting was adjourned at 11:44 a.m.

Subcommittee Health Equity

The Health Equity subcommittee is established to advise the Medicaid Advisory Committee concerning strategies for ensuring that populations covered under Healthcare and Family Services' Medical Assistance programs have timely access to quality care that meets their need without discrimination based on race/ethnicity, gender, primary language, disability, sexual orientation, or socio-economic status.

This subcommittee will:

1. Review access to and utilization of medically necessary health care services by program, specific population, and/or health condition;
2. Review steps that can be taken to improve access to care and health outcomes for Medicaid recipients via recommendations for more effective education, change or refinement in quality indicators, or identifying gaps in reporting access to care;
3. Review available data from HFS, Illinois Department of Public Health, Illinois Department of Human Services, or other state agencies and develop data-based recommendations to improve program implementation or access and to track progress in addressing gaps or service deficiencies; and
4. Make necessary recommendations to the Medicaid Advisory Committee.

Subcommittee Quality Care

The Quality Care Subcommittee is established to advise the Medicaid Advisory Committee concerning strategies for improving the Medicaid health care delivery system to improve patient outcomes and deliver services in a cost effective, efficient manner.

This subcommittee will:

1. Review and compare quality metrics, as well as other measures reported by Medicaid providers and Managed Care Entities, such as medical home assignment, timely access to care, member satisfaction, and experience of care and coverage;
2. Review service delivery in the Primary Care Case Management Programs and among Managed Care Entities, including but not limited to provider participation and network adequacy;
3. Review evidence-based practices and programs that address social determinants of health that can lead to improved patient care and outcomes;
4. Make necessary recommendations to the Medicaid Advisory Committee.

Subcommittee Long Term Services and Supports

The Long Term Services and Supports (LTSS) subcommittee is established to advise the Medicaid Advisory Committee concerning strategic planning to meet the long-term care needs of Illinoisans. This subcommittee will:

1. Review steps that can be taken to improve provider and public awareness of long term supports and services;
2. Review steps that can be taken to improve policy for financing, cost effectiveness, affordability, interagency implementation of Title II of the Americans with Disabilities Act, personal choice, delivery, management and quality of LTSS for seniors and persons of any age with disabilities who require LTSS;

Medicaid Advisory Committee proposed subcommittee charge updates

3. Advise on the best ways to simplify interfaces between various state agencies and their divisions and the LTSS provider community;
4. Review and advise on the interface and coordination of LTSS in Managed Care Entities;
5. Encourage development of quality programs for LTSS; and
6. Make necessary recommendations to the Medicaid Advisory Committee.

Subcommittee Public Education

The Public Education Subcommittee is established to advise the Medicaid Advisory Committee concerning materials and methods for informing individuals about health benefits available under the Department of Healthcare and Family Service's medical programs.

The subcommittee, comprised of a diverse group of stakeholders, will:

1. Review and provide advice on brochures, pamphlets and other written materials prepared by the department;
2. Review and provide advice on HFS website content directed towards Medicaid beneficiaries and the general public;
3. Review projects designed to inform the general public about medical programs;
4. Serve as a conduit for informing the Medicaid Advisory Committee and the department concerning gaps in public understanding of the medical programs;
5. Propose additional means of communicating information about medical programs;
6. Review and provide advice on program eligibility changes, customer service delivery, and eligibility processing systems; and
7. Make necessary recommendations to the Medicaid Advisory Committee.